

SOLENT & WESSEX CIVIL MEDIATION GROUP

CLIENT FEEDBACK FORM

Please print out this form and post it to:
Solent & Wessex Civil Mediation, Kingston Place, 62-68 Kingston Crescent, North End, Portsmouth PO2 8AQ

Case Information

1. Name of case
2. Date of mediation
3. Did mediation result in a settlement agreement?.....

Background information

4. Did you have a clear understanding of the mediation process before the commencement of mediation?
5. Would any further information have been useful?
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6. What expectation did you have of the mediation process?
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The Mediation Facilities

7. Did the facilities we provided meet your expectations?
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The Mediation

8. Did the mediator develop a good understanding of your mediation priorities?
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9. If you were able to reach a settlement, did you feel that the result was satisfactory? ..
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10. If you did not reach agreement, was the process nevertheless helpful to you?
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11. Would you recommend mediation to others as a result of your experience?
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12. Are there any other comments you would like to make?
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